



*"My meetings are more successful because I know how to address and resolve conflicts immediately. I can identify distracting behaviors and redirect them before they are out of control."*

# TAKE A HARD LOOK AT YOUR SOFT SKILLS

Technical expertise is essential, but it's only part of the solution in today's demanding business environment. Getting results requires the "soft skills" to match.

# IT'S NEVER BEEN EASIER TO GET THE FACILITATION TRAINING YOU NEED

With our private training options, our expert facilitators will deliver customized courses at your location, addressing essential soft skills like:

- Running meetings effectively using a proven, repeatable methodology.
- Getting groups to develop and agree upon workable, realistic plans.
- Dealing with tricky group dynamics and dysfunction issues.
- Gaining the trust and confidence of all stakeholders.
- Communicating persuasively when developing and presenting recommendations.
- Uncovering needs and clearly articulating project scope for buy-in and on-time delivery.

We also offer **public classes** in 11 U.S. cities, Canada and Australia.

Get the facilitation skills to truly deliver on your technical expertise. Visit [www.leadstrat.com/it-professionals](http://www.leadstrat.com/it-professionals) for additional information about our facilitation solutions for IT professionals.

*"Every Leadership Strategies process and design is laid out in a practical and logical way. You walk away equipped to apply the process every day."*



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## ALL ABOUT YOU

- Training at Your Location
- Content Customized to Your Organization
- Up to a 40% Savings on Participant Fees compared to the public course
- No Travel Expenses

